

Solatube® Products Ownership and Care



Congratulations on the purchase of your Solatube product

UK PRODUCT REGISTRATION

Please register your Solatube product online at <http://www.solatube.co.uk/warranty-registration> or return the slip below

What does this warranty cover?

For all products purchased or delivered hereunder, Solatube International Inc warrants they are free from defects of workmanship and/or material for a period of time from the date of purchase.

How long does the coverage last?

Solatube Daylighting Systems	Warranty period
Domes, roof flashing bases, diffusers, diffuser ceiling mountings, reflective tubing, plastic, rubber or metal seals and gaskets, tapes and fasteners	10 years
Solatube Electric Light Add-on Kit, Solatube Bathroom Ventilation Add-on Kit, Solatube Daylight Dimmer and all related components	5 years
Solar Star Solar panel and motor	5 years
Other Solar Star components, including metal housing, roof flashing bases, fan blade, plastic, rubber or metal seals, gaskets & fasteners	10 years

Non-Solatube branded or bespoke products are subject to the manufacturer's own warranty.

What will Daylight Delivery Systems Limited do?

Should any products be determined by Daylight Delivery Systems Limited to be defective, at the option of Daylight Delivery Systems Limited, such products will be repaired or replaced and returned within a reasonable time to the Buyer free from defect. If Daylight Delivery Systems Limited provides a replacement product, the warranty on the replacement will last only for the balance of the original product warranty period. Daylight Delivery Systems Limited shall not be responsible for installation of replacement products.

What are the limitations on a buyer's remedies?

IN NO EVENT WILL DAYLIGHT DELIVERY SYSTEMS LIMITED BE LIABLE FOR LOSS OF PROFITS, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL OR OTHER SIMILAR DAMAGES. IF DAYLIGHT DELIVERY SYSTEMS LIMITED DID NOT INSTALL THE PRODUCT(S), IN NO EVENT WILL DAYLIGHT DELIVERY SYSTEMS LIMITED BE LIABLE FOR ANY BREACH OF WARRANTY FOR IMPROPER INSTALLATION. TO THE FULLEST EXTENT ALLOWED BY LAW, DAYLIGHT DELIVERY SYSTEMS LIMITED'S LIABILITY TO ALL BUYERS FOR ALL CLAIMS WITH RESPECT TO THE PRODUCTS WILL BE LIMITED TO THE LESSER OF (A) THE COST OF REPLACING THE PRODUCTS; (B) THE COST OF OBTAINING EQUIVALENT PRODUCTS; OR (C) THE COST OF HAVING PRODUCTS REPAIRED.

What is not covered by this warranty?

Daylight Delivery Systems Limited is not responsible for nor does this warranty apply to:

- Labour or installation of the products
- Product or performance defects as a result of installation not in accordance with Daylight Delivery Systems Limited's installation guide
- Defects or damages arising out of shipment by common carriers, private transportation or other means of transportation
- Defects or damages arising out of improper handling or cleaning, accidents, acts of God, intentional acts, misuse or abuse, or any other circumstances beyond the control of Daylight Delivery Systems Limited
- Condensation or any water damage resulting from condensation
- Products subject to stress resulting from (i) localized application of heat, (ii) movement of building and/or building components, or (iii) expansion or contraction of framing members
- Accessories, flashing or other installation materials manufactured or sold by persons other than Daylight Delivery Systems Limited
- Goods on which there is an outstanding balance due

How do I make a warranty claim?

This warranty is subject to You completing and returning our warranty card or website warranty form promptly after purchase. Statutory rights are not affected. Within seven (7) days of discovery of a defect, Buyer should contact (i) Buyer's Solatube Distributor or (ii) Daylight Delivery Systems Limited.

What warranties is Daylight Delivery Systems Ltd disclaiming?

TO THE EXTENT PERMITTED BY LAW WE DISCLAIM ALL OTHER WARRANTIES WITH REGARDS TO THE PRODUCTS EITHER EXPRESSED OR IMPLIED INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF SATISFACTORY QUALITY OR FITNESS FOR ANY PARTICULAR PURPOSE. FOR FURTHER INFORMATION REGARDING WARRANTY LIMITATIONS PLEASE SEE ALSO Daylight Delivery Systems Limited TERMS & CONDITIONS OF SALE AT WWW.SOLATUBE.CO.UK.

Please either register your Solatube product online (address above) or complete and return the slip below to the address at the bottom of this page

Purchase details:

Product details:

Purchaser Name:		Quantity Solatube 160DS	
Purchaser Address:		Quantity Solatube 290DS	
		Quantity Solatube 330DS	
Purchaser Telephone:		Quantity Solatube Bathroom Vent Kit	
How did you discover Solatube?	Internet search/exhibition/magazine/other	Quantity Solatube Electric Light Kit	
Date of purchase:		Quantity Solatube Daylight Dimmer	
Name of supplier:		Quantity Solar Star (state model)	
Name of installer:		Invoice number(s):	

How did we do?

Please rate the following so that we may better serve you and other customers in the future (1 = poor, 10 = excellent)

Quality of product	<input type="text"/>	Price	<input type="text"/>	Ease of installation	<input type="text"/>	Customer service	<input type="text"/>	Would you recommend Solatube products? Y / N	<input type="text"/>
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Comments:

Product Cleaning and Care

Solatube Daylighting Systems

Dome

The dome on the Solatube Daylighting System is designed to be self-cleaning and requires no maintenance.

Diffusers or Glass Decorative Fixtures

Brighten Up® Series Diffuser or Decorative Fixtures (Solatube 160 DS and 290 DS)

Remove the diffuser or glass decorative fixture by carefully twisting counter-clockwise to separate it from the ceiling ring. To clean, wipe the diffuser or glass decorative fixture with a tissue or soft cloth. To reattach, align the tabs on the diffuser or glass decorative fixture to those on the ceiling ring and twist clockwise to secure.

SolaMaster® Series Open Ceiling Diffuser (Solatube 330 DS)

Please contact your Solatube distributor or dealer for care instructions.

SolaMaster® Series Closed Ceiling Diffuser (Solatube 330 DS)

Remove the diffuser by releasing the tabs on the diffuser frame from the transition box. To clean, wipe the diffuser with a tissue or soft cloth. To reattach the diffuser, position the diffuser panel into the transition box and secure the tabs into the notches.

Accessories

Solatube Bathroom Ventilation Add-on Kit

Ensure appliance is switched off and clean external surfaces only with a damp cloth; do not wipe motor or electrical parts.

Solatube Electric Light Add-on Kit

To replace the lamp in a Solatube light fixture, turn off the light at the switch then follow the above instructions to remove the diffuser or glass decorative fixture, then remove the Natural Effect Lens by pulling on the tab. Replace the lamp then re-insert the Natural Effect Lens and reattach the diffuser or glass decorative fixture as described above.

Daylight Delivery Systems Limited | 23 Osier Way, Olney Office Park, Olney MK46 5FP | T 01234 241466 | F 01234 241766 |
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This warranty is applied by Daylight Delivery Systems Limited (Registered in England no 10176928) on behalf of Solatube International Inc.
