



# SOLATUBE®

## **Solatube Highest Performance Guarantee All day long. All year long.**

Thank you for purchasing a Solatube® Daylighting System featuring breakthrough technology for higher performance. In consideration of your purchase of a Solatube Daylighting System, Solatube Global Marketing, Inc. (SGM) guarantees that when using the Natural Effect Lens\*, the 160 DS and 290 DS Daylighting Systems deliver more Average Daily Light on an Annual Basis (ADLAB), (as determined by the methodology set forth below) than other passive tubular daylighting devices (TDD), having the same "L over D ratio" (as defined below) that are widely commercially available on the market at the time of your purchase. We are totally confident that no other product offers the total annual performance of a Solatube product. We will give you YOUR MONEY BACK (retail purchase price) if you find such product.

Guarantee offer applies only to products purchased for personal use within territory licensed by Solatube Global Marketing Inc. Offer is also only valid for products assembled and installed according to manufacturer's specifications. This guarantee does not affect your statutory rights. For methodology on determining the ADLAB or for a listing of territories covered by SGM, please contact Solatube Global Marketing, Inc. at 1261 Liberty Way, Suite A, Vista, California 92081 USA or call +1 (760) 597-1111. All details are also provided at [www.solatube.com/en/homeowner\\_guarantee.htm](http://www.solatube.com/en/homeowner_guarantee.htm)

Of course, this offer excludes new products manufactured or distributed by Solatube Global Marketing, Inc.

Offer expires December 31, 2010.

### **Methodology for determining Average Daily Light on an Annual Basis (ADLAB)**

The ADLAB is determined by physically measuring the light output of a system at each hour during daylight hours on the 21st day of March, June, September and December. To determine the ADLAB, these measurements are then added together and divided by the total number of measurements taken (= to the total number of daylight hours for all four days).

To compare ADLABs, the systems compared must have the same ratio of Length of daylighting tube divided by the Diameter of the tube opening. This is called the L over D ratio.

Testing must be completed by a certified testing agency. Testing must be initiated within 90 days of purchase date.

### **To Make a Claim**

If you believe that you have found a qualifying product that outperforms your Standard Solatube 160 DS or 290 DS Daylighting System, please send a written refund request with your original purchase receipt with the Solatube product circled, and written test results from a certified testing agency to Solatube Global Marketing, Inc., Attn: Performance Guarantee, 1261 Liberty Way, Suite A, Vista, California 92081 USA.

Solatube Global Marketing, Inc. reserves the right to audit any testing or to retest to confirm results.

\*The Natural Effects Lens does not come standard in all kits.



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